



If YES, list limitations here \_\_\_\_\_

If the provider removes a polyp or takes a biopsy, will this change my out-of-pocket responsibility?

(A biopsy or polyp removal may change a screening benefit to a medical benefit, which means more out-of-pocket expenses. Carriers vary on this policy.)  Yes  No

**Obtain the following information from your insurance representative:**

Today's Date \_\_\_\_\_ Representative's Name \_\_\_\_\_

Deductible \_\_\_\_\_ Amount of deductible met \_\_\_\_\_

Co-insurance Responsibility \_\_\_\_\_ Facility Co-Payment \_\_\_\_\_

Facility in Network  Yes  No

Call Reference Number \_\_\_\_\_

After talking to your insurance provider, you may call our Patient Financial Services department at (425) 977-4620 with any questions or concerns, or to make payment arrangements, if necessary.

**Frequently Asked Questions**

**Can the provider change, add, or delete my diagnosis so that my procedure can be considered a preventative screening?**

**No.** The patient encounter is documented as a medical record from information you have provided, as well as an evaluation and assessment by the provider. It is a binding legal document that cannot be changed to facilitate better insurance coverage.

However, if a patient notices an error in the medical record) e.g., date of birth, medication dosage, history notation, etc.), he/she may request a correction/amendment by contacting the provider's office directly.

**What if my insurance company tells me that Gastro Health can change, add, or delete a CPT of Diagnosis Code?**

If you are given this information, please document the date of the call, name and phone number of the insurance representative to whom you spoke. Then contact our Patient Financial Services department at (425) 977-4620 to facilitate a coding review of your records.