

eClinicalWorks Healow Patient Instructions

In advance of your appointment, you will either receive an SMS/text message or an email with a link on how you can start your appointment.

SMS/Text Message

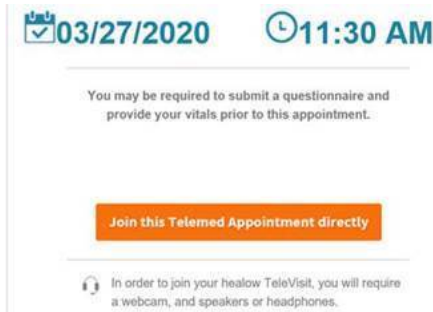
You will receive a text message similar to the one below. Click on the link 15 minutes prior to your appointment to start your visit.

Hello Roger,
You have a Televisit with Raj
Dharampuriya on 03/30 at 4:45 PM
EST

Click below 15 mins before your
visit:
<https://msg.fm/dny21rz>

Email

From the email, click on “Join this Telemedicine Appointment directly” button from the device you will be using (smartphone, tablet, or computer with a camera and microphone), and the visit will launch in your browser. You will not be required to sign-in to your portal.



Supported browsers are:



Safari
Apple

MacOS, iOS



Firefox
Mozilla

MacOS, MS Windows, Linux OS,
Android OS



Chrome
Google

MacOS, MS Windows, Linux OS,
Android OS, Chrome OS



Opera
Opera Software

MacOS, MS Windows, Linux OS,
Android OS

